**EXPLORING CHALLENGES, BENEFITS AND STRATEGIES OF TELEGRAM IMPLEMENTATION IN TEACHING PROCESS DURING COVID-19 PANDEMIC AT SMP NEGERI 1 TANJUNG BATU, OGAN ILIR**

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**ABSTRACT**

The study's objectives are as follows: 1. to identify the challenges and benefits of using Telegram in online learning during the COVID-19 pandemic, 2. to determine how teachers may utilize telegrams as a supporting medium in online learning, and 3. to determine strategies for overcoming the challenges of using telegrams in online learning. The method used in the research was descriptive qualitative. The authors used observation, interviews, and documentation to gather data for this study. The authors discovered the challenges and benefits of using telegrams in online learning during the epidemic, as well as the tactics used by teachers to overcome hurdles during online learning. This study is unique in that the writer investigates the limitations, benefits, methods, and strategies for employing telegrams in online learning at SMP N1 Tanjung Batu, Ogan Ilir Regency, which sets it apart from past studies. Hopefully, the findings of this study will be valuable in the field of education.

Keyword: Benefit, Challenges, Strategy, Telegram